



JULIET CAMPBELL MP
MEMBER OF PARLIAMENT FOR BROXTOWE

Big Bus Survey

2025
REPORT

EXECUTIVE SUMMARY

Available routes

67% of respondents report that the available bus routes are not sufficient for their area. This number jumps to 77.6% of respondents in Beeston Rylands, 78.6% of respondent in Bramcote and 81.5% for respondents in Stapleford.

Beeston Rylands respondents are clear that the available bus routes mean stops are not walkable from their home, they cannot use the buses to get to work or school due to their infrequency, with the CT4N 18 service being once an hour, and there are often no available services on Sundays and in the evenings.

Stapleford and Trowell respondents share that the loss of the trentbarton 21 service has had a significant detrimental impact on their ability to access bus services, with the remaining services being too infrequent or the stops too far from their homes to fit their needs.

Residents also raise that while links from most towns in Broxtowe are well linked to Nottingham City, getting around or to towns is much more difficult.

Reliability

While overall, 47% of respondents report the reliability of the service they use being 'Good' or 'Very Good', and 28.4% saying the reliability is 'Poor' or 'Very Poor', there is a significant difference across areas.

In particular, Beeston Rylands 58.3% describe the reliability as 'Poor or Very Poor' and respondent report already infrequent bus services often being late or not turning up at all, making regular bus journeys to school, work or appointments impossible.

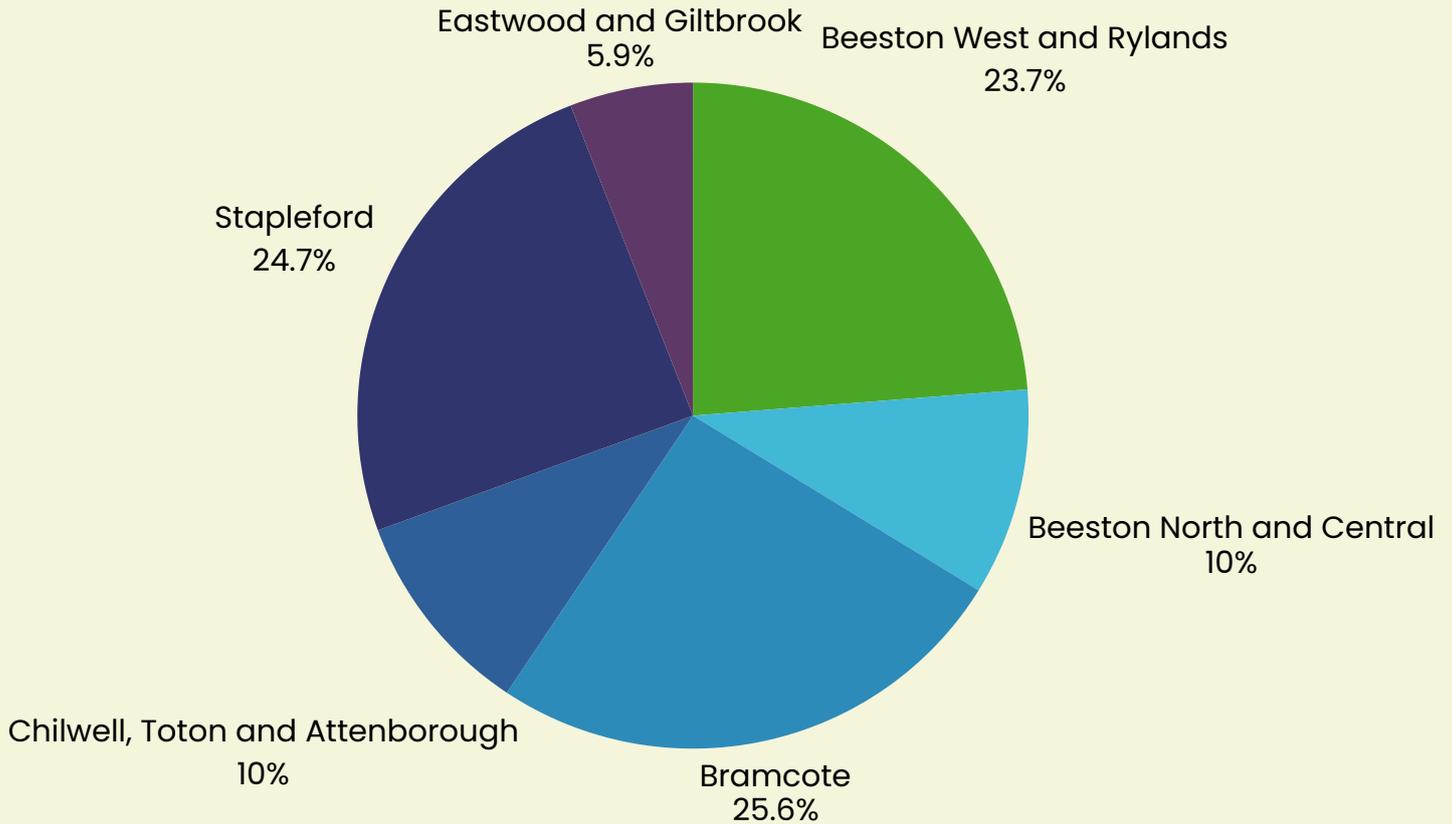
Key priorities

- Improved frequency of bus routes from Beeston Rylands.
- New services from Stapleford and Trowell to fill the gaps left by the closure of the trentbarton 21 service.



234

TOTAL RESPONDENTS



52

BEESTON RYLANDS
AND BEESTON WEST

22

BEESTON NORTH
AND CENTRAL

56

BRAMCOTE

22

CHILWELL, TOTON
AND ATTENBOROUGH

54

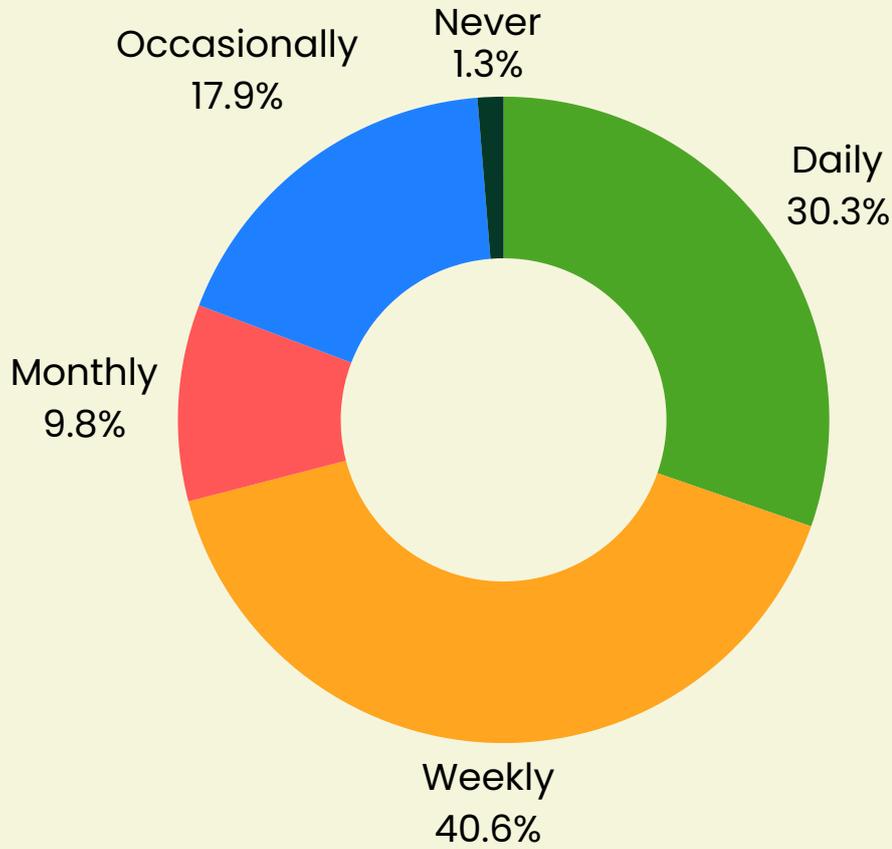
STAPLEFORD

13

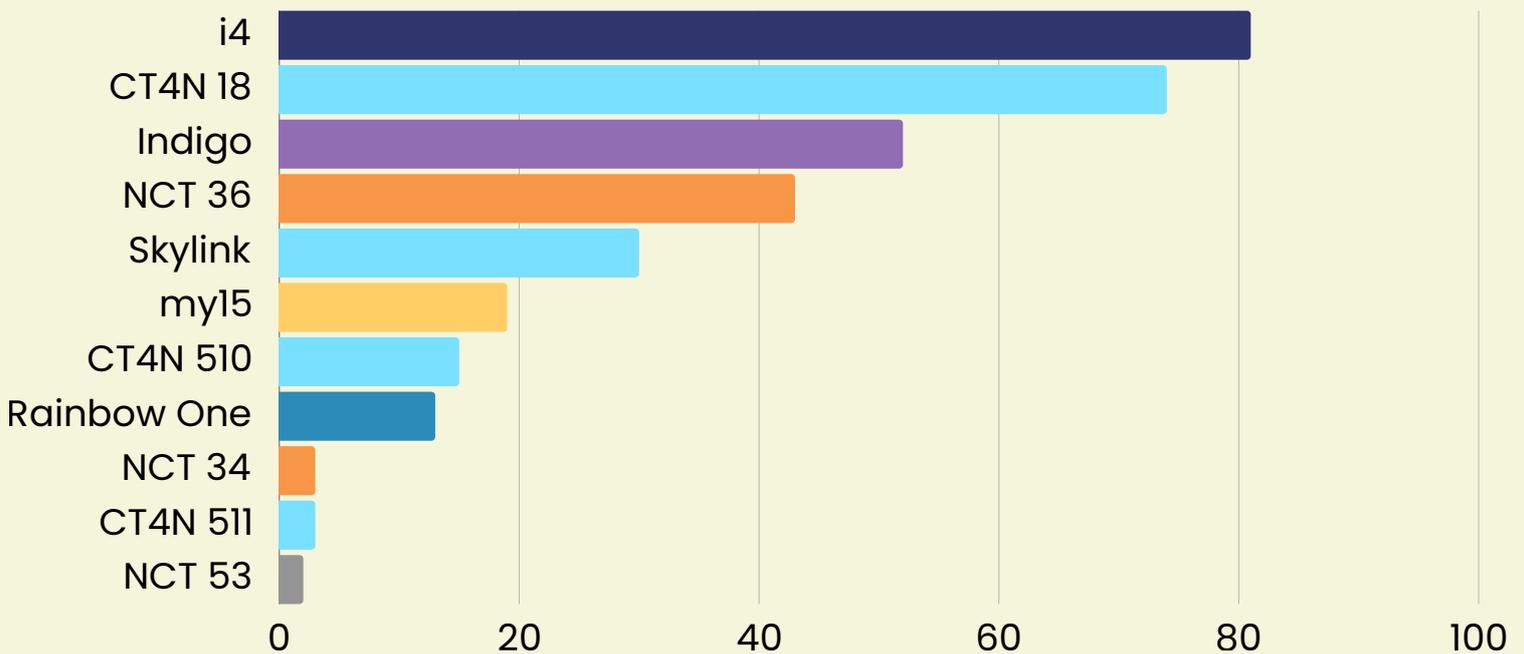
EASTWOOD
AND GILTbrook



1. HOW OFTEN DO YOU USE THE BUS?

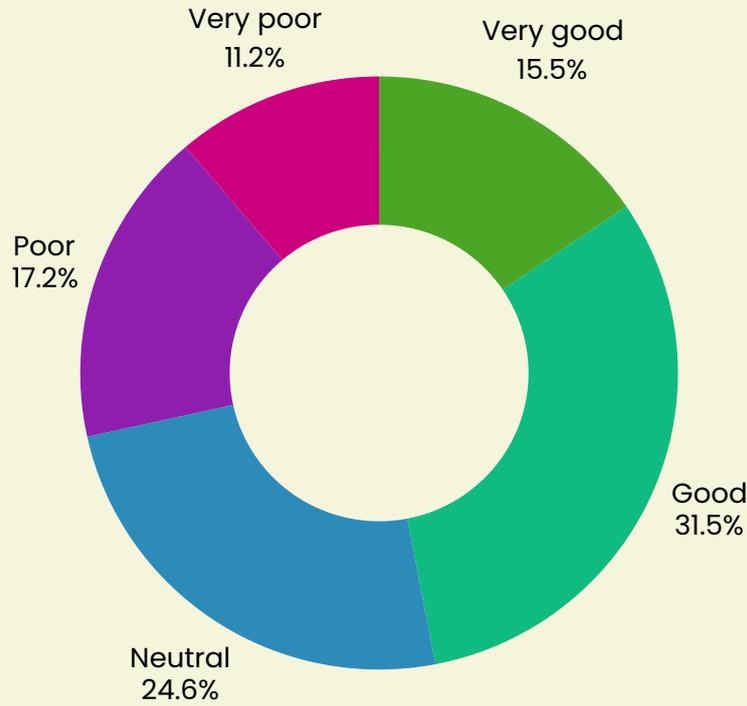


2. WHICH SERVICE(S) DO YOU USE?

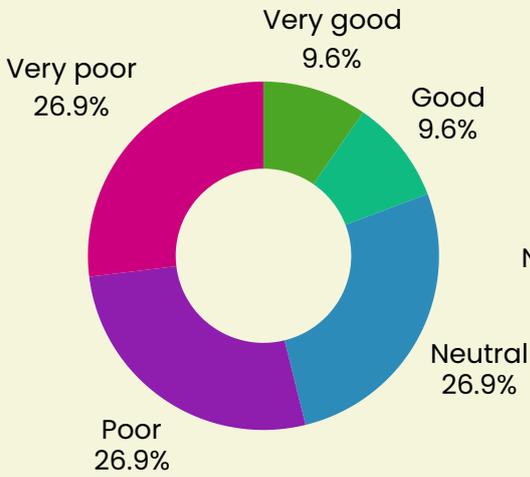




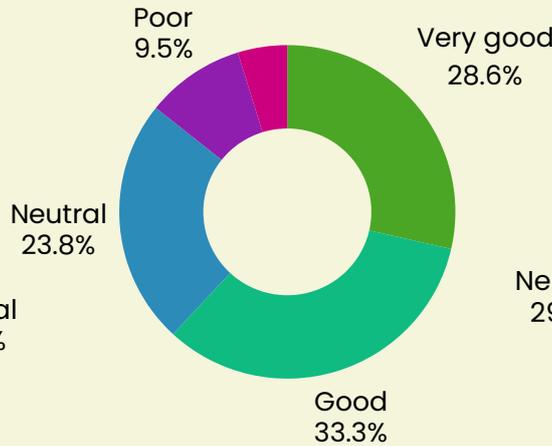
3. HOW WOULD YOU RATE THE RELIABILITY OF THE SERVICE



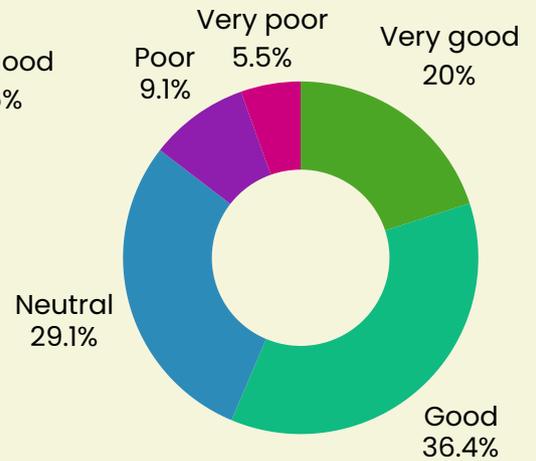
BEESTON RYLANDS



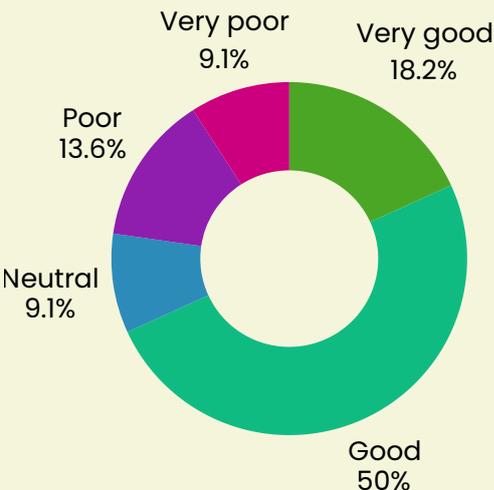
BEESTON NORTH AND CENTRAL



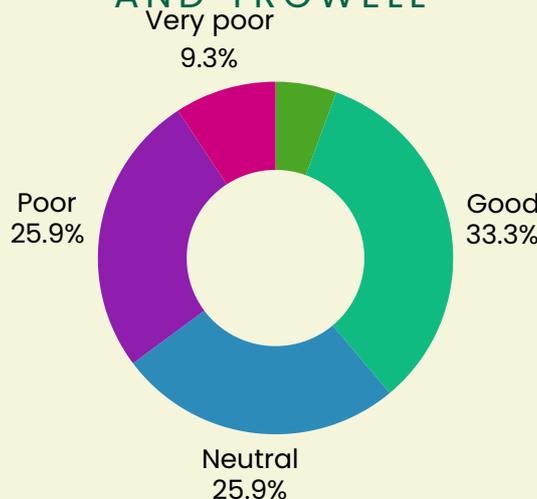
BRAMCOTE



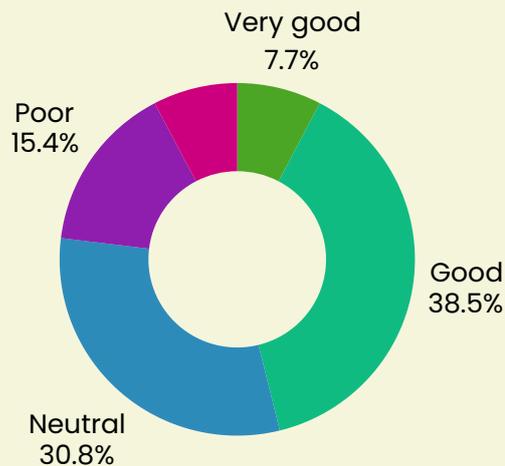
CHILWELL, TOTON AND ATTENBOROUGH



STAPLEFORD AND TROWELL

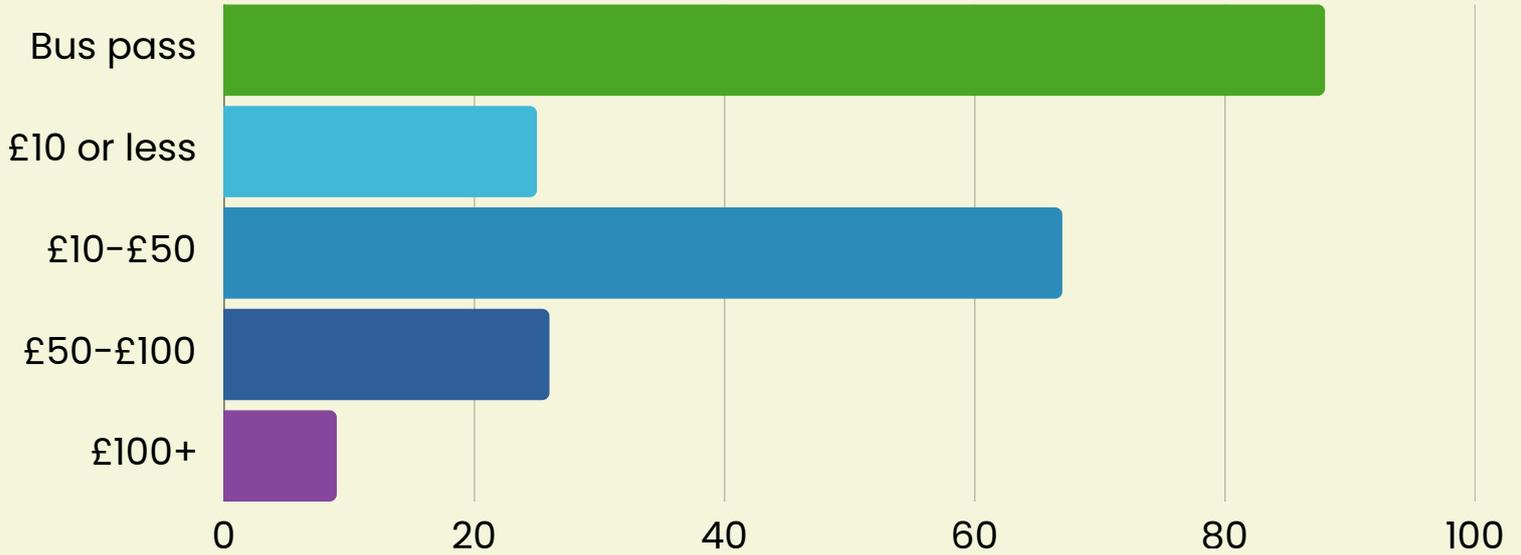


EASTWOOD AND GILTBROOK

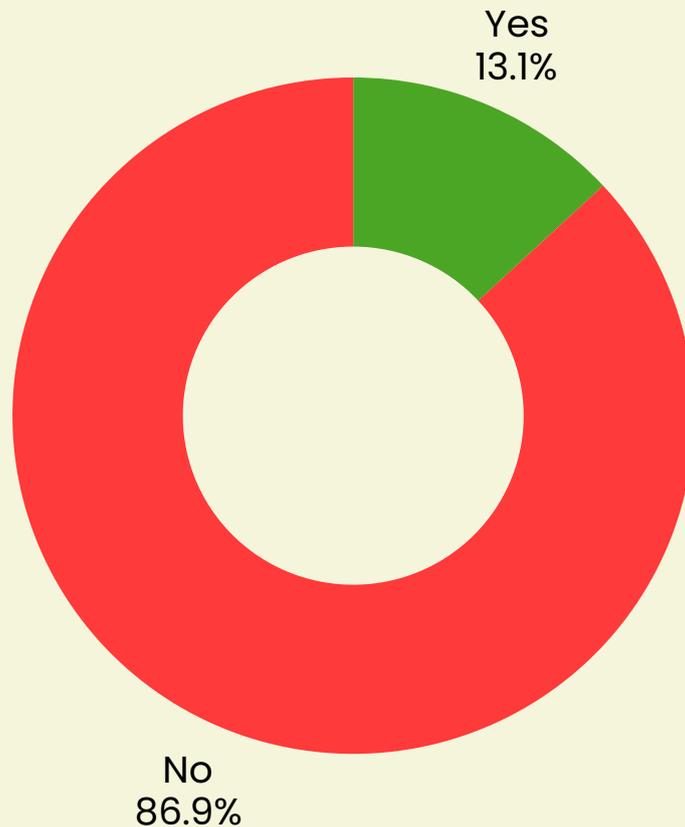




4. HOW MUCH DO YOU SPEND A MONTH ON BUSES?

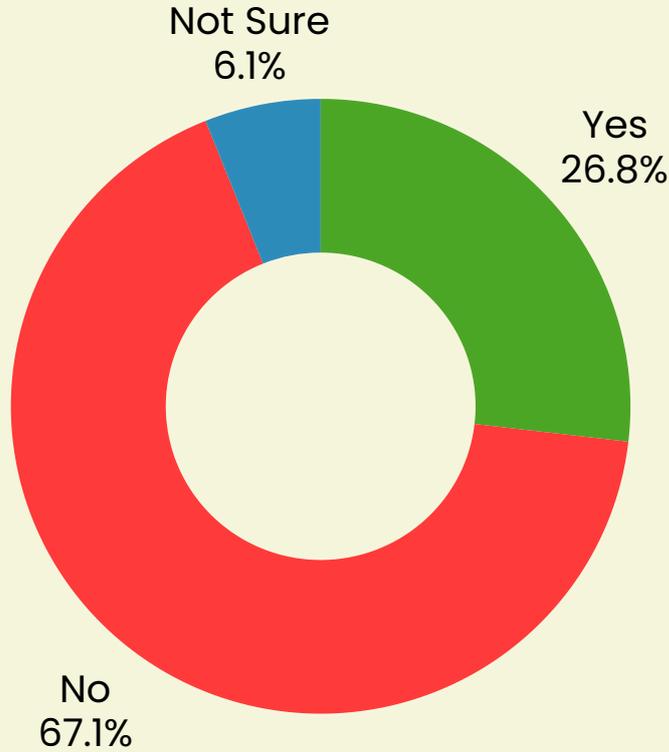


5. HAVE YOU HAD ANY ISSUES WITH ACCESS?

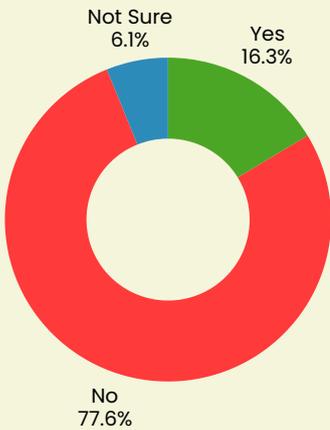




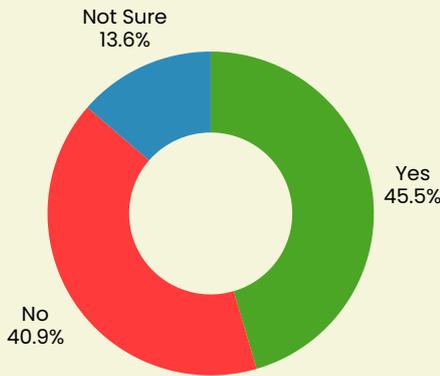
6. ARE THE AVAILABLE BUS ROUTES SUFFICIENT FOR YOUR AREA?



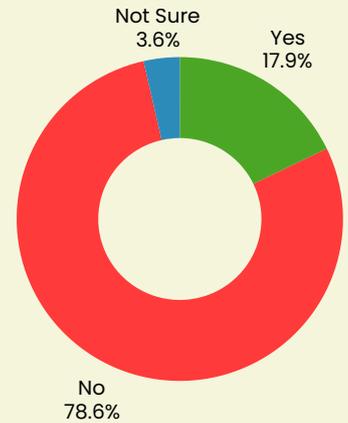
BEESTON RYLANDS



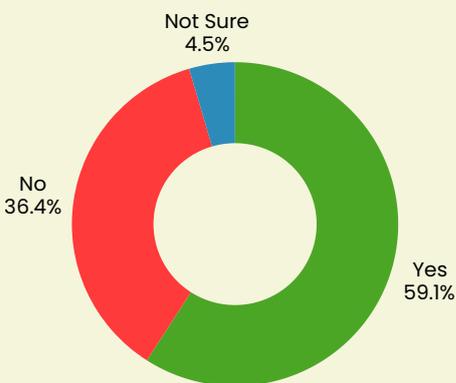
BEESTON NORTH AND CENTRAL



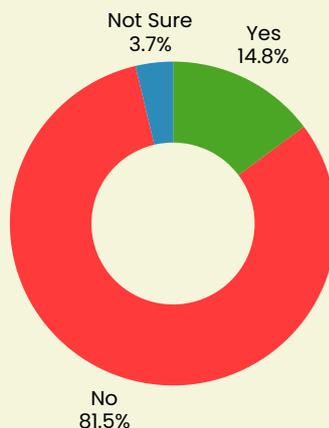
BRAMCOTE



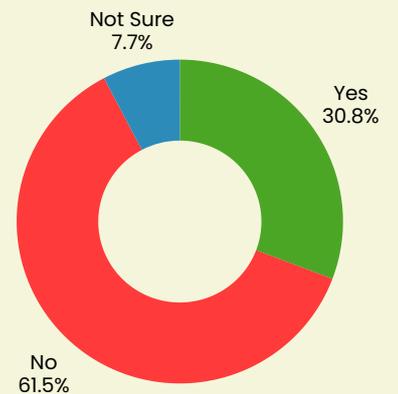
CHILWELL, TOTON AND ATTENBOROUGH



STAPLEFORD



EASTWOOD AND GILTbrook



7. ANYTHING ELSE YOU WOULD LIKE TO SHARE ABOUT BUSES IN YOUR AREA?

Here are the common themes that arose from residents' comments on this question:

- High fares and ticketing issues are a major concern. Buses are seen as too expensive, especially for families and students, forcing people to use cars instead. Boundary changes mean some residents are excluded from cheaper city travel passes, significantly increasing costs. Many feel public transport should be cheaper or free to reduce congestion, pollution and health impacts.
- Poor coverage for new housing areas is repeatedly highlighted. New build estates lack nearby bus stops, requiring long walks and waits. Residents strongly feel that new housing developments must be matched with new or extended bus routes.
- Weak connections between key areas are a common complaint. While services into the city centre are generally good, cross-town travel is slow, indirect, or unavailable at peak commuting times and evenings, making buses impractical for work, college, or train connections.
- In particular, residents' note the loss of the 21 trentbarton service which served Nottingham City, Beeston and Stapleford, has left a significant gap in town connections that has not been replaced.
- Lack of transport integration is an issue. There are calls for better links to rail stations, park-and-ride sites, and especially East Midlands Airport, with criticism that existing airport services are inaccessible to some communities.
- Reliability problems undermine confidence, with reports of cancelled or no-show buses. In particular, the infrequency and unreliability of the CT4N number 18 which serves Nottingham City to Stapleford via Beeston Rylands has been raised frequently, especially as this is a key service for residents in Beeston Rylands.
- Support for sustainable transport is strong. Many respondents back measures to reduce car use—such as retaining one-way systems, expanding bus and cycle lanes, improving park-and-ride, and prioritising buses in town centres—seeing this as key to tackling congestion, pollution and public health.

8. HOW WOULD YOU LIKE TO SEE YOUR LOCAL BUS SERVICES IMPROVED?

Here are the common themes that arose from residents' comments on this question:

- Reliability and frequency are top priorities. Many describe current services as unpredictable, with calls for buses to run more often and consistently, especially at commuting times and in the evenings.
- Improved routes and coverage, particularly for new housing areas, are repeatedly requested. People want more bus stops, new routes, and direct links that avoid having to travel into the city centre and back out again.
- Better local connectivity is a major theme. Strong demand exists for direct, regular services between towns, including evening services so residents can access shops, restaurants, leisure facilities and libraries.
- Cheaper and fairer fares are seen as essential. Suggestions include lower ticket prices, short-hop fares to compete with taxis, and integrated ticketing across city and county boundaries.
- Stronger links to key destinations are requested, including a direct airport bus along the A52, improved access to Beeston station, and better connections for early-morning train travel.
- Support for sustainable transport measures is clear. Respondents favour more park-and-ride sites, more buses serving them, expanded cycle lanes and prioritising buses over private cars.
- Travel would benefit from more accurate indicator boards across Broxtowe, as they are frequently missing or incorrect
- Buses should be more accessible, with screen and audio information about stops, and sufficient space for pushchairs and wheelchairs
- Digital and payment integration is essential. Residents' report having multiple apps and ticketing systems for different bus companies across the area, causing confusion and adding expense.